FAQ

Who can I contact for any construction questions or concerns that I may have? Widseth personnel will be on site most of the time that construction is taking place. However, if we are not available, please contact the Blaine Green (see above for contact information) and he will be able to address your question or concern. If Widseth representatives are not available, please call the City number (320-769-2154).

How many hours will they be working in a day? The contractor has informed us that a typical working day will start around 7:00 am and they will work until around 7:00 pm Monday through Friday, occasionally working on Saturdays. This may vary depending on what they are working on and if they run into any setbacks.(Weather, scheduling, unforeseen circumstances, etc.)

Can I drive through the streets during the day? While underground utilities are being installed the street under construction will be closed. If you see the crews working on a particular street please do not attempt to drive through the construction zone. If it is an emergency, let us or one of the workers know and they will try to accommodate you. Alleys located between streets are not undergoing any construction for this project.

Will I be able to get into my driveway every night? The contractor will try their best to make the streets passable each night. However, there will be nights when you will not be able to drive into your driveway. If you have any special needs that we should be aware of please contact the City and we will address that issue.

Can I park on the streets during the day? We ask that you do not park on the streets within the project area, if possible, park outside the project area or on an alley close to your residence.

Will I have water and sewer service at all times? You will have water service except for times when the contractor is connecting the new water main to the existing and when your new individual service is being connected to your existing service. Prior to the connections taking place, you will be informed of the upcoming water shutdown with approximate times and duration. When given notice please be prepared by filling containers with water. There may also be times when the existing water main may need to be repaired due to unforeseen circumstances. In this case you will get little warning as to when the water will be out, but crews will work quickly to repair the main. You will have complete use of sewer service whenever you have water service.

Will the contractor replace my sanitary sewer/water service, driveway, sidewalk, etc. for me as part of the project? The contractor will be replacing any disturbed utility/surface up to the right of way line as part of the project. Due to the project size and scope, at this time the contractor committed to making the project deadline and is looking to avoid any private work. Contact Blaine with Widseth for more information.

How will I get my mail? Temporary mailboxes are located along the East side of First St, just North of the entrance to the waste water treatment facility.